



Apure Distribution, LLC

Limited Product Warranty

Warranty Coverage

Products distributed by Apure Distribution, LLC are manufactured in accordance with high standards of design and manufacture and are warranted to be free from defects in materials and workmanship for the applicable warranty period set forth below, under normal use, professional installation, and operating conditions for which the Product was designed.

The applicable warranty period begins on the date the Product leaves the possession of Apure Distribution, LLC pursuant to the original sale. This includes the date the Product is picked up from Apure Distribution, LLC or the date it is released to a shipping carrier for delivery.

The warranty period is not extended or restarted based on when the Product is subsequently installed, resold, transferred, delivered to an end customer, or placed into service.

Damage, loss, or other issues occurring during transportation or shipping are not considered defects in materials or workmanship and are not covered under this Limited Product Warranty. Shipping-related damage or loss is subject to the applicable shipping terms and carrier freight-claim procedures.

Warranty Periods

LED Lighting Fixtures:	Two (2) Years
Power Supplies & Drivers:	Two (2) Years
Linear Profiles:	Five (5) Years
Housings:	Five (5) Years

Damage, loss, or other issues occurring during transportation or shipping are not considered defects in materials or workmanship and are not covered under this Limited Product Warranty. Shipping-related damage or loss is subject to the applicable shipping terms and carrier freight-claim procedures.

Exclusions

This Limited Product Warranty does not cover normal wear and tear, including normal cosmetic deterioration, or any damage, defect, failure, or performance issue resulting from or caused by:

- installation errors or installation contrary to Apure's published instructions;
- accidents;
- misuse, abuse, negligence, or tampering;
- alterations or modifications;
- power surges, overvoltage, improper electrical conditions, or electrical conditions outside the specifications for which the Product was designed;
- abnormal stress, environmental conditions, or operating conditions;
- failure to properly maintain the Product or the electrical, control, or other systems in which it operates;
- unauthorized modification, service, or repair to the extent that such modification, service, or repair causes or contributes to the reported damage, defect, or failure;
- use of incompatible, improperly installed, or non-approved third-party components, including power supplies, drivers, dimmers, controls, or other electrical components not identified on Apure's applicable specification sheets or other published technical documentation, unless otherwise approved by Apure Distribution, LLC in writing; or
- dimming, control, flicker, switching, synchronization, or other performance issues resulting from incompatibility with third-party systems, components, wiring conditions, programming, or configurations outside Apure's published specifications or recommended operating parameters.

Warranty coverage is not void solely because a Product has been serviced or repaired by a third party. However, Apure Distribution, LLC is not responsible for damage, defects, or failures caused or contributed to by unauthorized modifications, service, repairs, or incompatible components.

Third-Party Controls and Components

This Limited Product Warranty does not apply to controls, dimmers, switches, or other third-party products or components not manufactured by or specifically warranted by Apure Distribution, LLC, even when such products are supplied by Apure Distribution, LLC as a service or convenience to the client. Any applicable warranty for such third-party products is subject to the terms and conditions of the original manufacturer.

Warranty Remedy and Limitation of Liability

During the applicable warranty period, Apure Distribution, LLC will, at its sole option, repair or replace a Product or component determined by Apure Distribution, LLC to have a covered defect in materials or workmanship.

Repair or replacement of the defective Product or component constitutes the sole and exclusive remedy available under this Limited Product Warranty.

To the maximum extent permitted by applicable law, Apure Distribution, LLC's liability for any claim arising under this Limited Product Warranty shall not exceed the original purchase price of the affected Product.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, APURE DISTRIBUTION, LLC SHALL NOT BE LIABLE FOR INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED TO THE PRODUCT OR A WARRANTY CLAIM.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply in all circumstances.



Implied Warranties

TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE APPLICABLE EXPRESS WARRANTY PERIOD PROVIDED UNDER THIS LIMITED PRODUCT WARRANTY.

Some states do not allow limitations on how long an implied warranty lasts. Therefore, this limitation may not apply in all circumstances.

Transferability

This Limited Product Warranty is non-transferable, whether by assignment, sale, transfer of ownership, or operation of law, unless Apure Distribution, LLC expressly agrees to a transfer in writing.

Any approved transfer does not restart, extend, or otherwise modify the original warranty period. The warranty will continue from the original applicable pickup or delivery date and remain subject to all terms, conditions, exclusions, and limitations contained in this Limited Product Warranty.

No reseller, dealer, distributor, representative, employee, or other person or entity is authorized to modify this Limited Product Warranty or make any representation, warranty, or promise on behalf of Apure Distribution, LLC unless expressly authorized by Apure Distribution, LLC in writing.

RETURN AND REPAIR PROCEDURES

All warranty claims must be submitted within the applicable warranty period by the original purchaser or by a transferee whose warranty transfer has been expressly approved in writing by Apure Distribution, LLC.

Warranty claims must be submitted by completing the Return Merchandise Authorization (RMA) Form available on the apurelighting.com website.

To assist with verification and processing, the original invoice, proof of purchase, Project ID, or other documentation reasonably requested by Apure Distribution, LLC may be required.

No Product should be returned without an approved RMA. Products authorized for return must be shipped to the location indicated in the RMA instructions. Unless otherwise agreed to in writing by Apure Distribution, LLC, shipping charges, applicable taxes, and other costs associated with returning the Product to Apure must be prepaid.

Upon receipt and evaluation of the Product, Apure Distribution, LLC will determine whether the reported issue is covered by this Limited Product Warranty. For covered defects, Apure Distribution, LLC will, at its sole option, repair or replace the affected Product or component.

Repair work performed under this Limited Product Warranty is limited to the work and materials reasonably required to correct the covered defect.

All warranty inspection and repair work is performed at Apure Distribution, LLC's designated facilities. Job-site inspections, service visits, and on-site repairs are not included under this Limited Product Warranty.

Initial RMA processing and evaluation may take up to ten (10) business days following receipt of the Product and required documentation. Repair or replacement time may vary depending on the Product, current lead times, parts availability, and the nature of the reported issue.

Products determined not to be covered under this Limited Product Warranty may be returned to the client at the client's expense or disposed of by Apure Distribution, LLC. If the client requests return of a non-covered Product, the client must provide shipping instructions and, where requested, a prepaid return label within ten (10) business days following issuance of Apure Distribution, LLC's RMA determination. If no instructions or return label are received within that period, Apure Distribution, LLC reserves the right to dispose of the Product.

NO LABOR OR THIRD-PARTY COST REIMBURSEMENT

Apure Distribution, LLC is not responsible for labor, service, access, removal, or reinstallation costs associated with the inspection, diagnosis, repair, replacement, removal, or reinstallation of any Product or component.

This includes, without limitation, costs associated with:

- diagnostic or troubleshooting labor;
- electricians or other contractors;
- removal or reinstallation of fixtures, drivers, power supplies, or components;
- lifts, scaffolding, access equipment, or other means of accessing the Product;
- ceiling, wall, millwork, stone, custom materials, drywall, plaster, or other architectural work;
- patching, painting, refinishing, or restoration;
- electrical modifications or rewiring;
- programming or commissioning;
- modifications to third-party products or systems; and
- any related labor, materials, travel, or service costs.

Apure Distribution, LLC's warranty obligation is limited solely to the repair or replacement of Products or components determined to be defective and covered under this Limited Product Warranty. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.